# FY2018  - Performance Measurement Module (Sys PM)

## Summary Report for  TX-500 - San Antonio/Bexar County CoC

## Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

*Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.*
*Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.*

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

| | Universe (Persons) | | Average LOT Homeless (bed nights) | | | Median LOT Homeless (bed nights) | | |
|---|---|---|---|---|---|---|---|---|
| | Submitted FY 2017 | FY 2018 | Submitted FY 2017 | FY 2018 | Difference | Submitted FY 2017 | FY 2018 | Difference |
| 1.1  Persons in ES and SH | 5263 | 5642 | 104 | 95 | -9 | 44 | 42 | -2 |
| 1.2  Persons in ES, SH, and TH | 6189 | 6132 | 138 | 114 | -24 | 64 | 52 | -12 |

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

 The construction of this measure changed, per HUD's specifications, between  FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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| | Universe (Persons) | | Average LOT Homeless (bed nights) | | | Median LOT Homeless (bed nights) | | |
|---|---|---|---|---|---|---|---|---|
| | Submitted FY 2017 | FY 2018 | Submitted FY 2017 | FY 2018 | Difference | Submitted FY 2017 | FY 2018 | Difference |
| 1.1 Persons in ES, SH, and PH (prior to "housing move in") | 6288 | 5912 | 272 | 112 | -160 | 110 | 53 | -57 |
| 1.2 Persons in ES, SH, TH, and PH (prior to "housing move in") | 7172 | 6401 | 288 | 131 | -157 | 129 | 62 | -67 |

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## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

| | Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior) | Returns to Homelessness in Less than 6 Months | | Returns to Homelessness from 6 to 12 Months | | Returns to Homelessness from 13 to 24 Months | | Number of Returns in 2 Years | |
|---|---|---|---|---|---|---|---|---|---|
| | | FY 2018 | % of Returns | FY 2018 | % of Returns | FY 2018 | % of Returns | FY 2018 | % of Returns |
| Exit was from SO | 84 | 8 | 10% | 3 | 4% | 9 | 11% | 20 | 24% |
| Exit was from ES | 1219 | 135 | 11% | 91 | 7% | 126 | 10% | 352 | 29% |
| Exit was from TH | 274 | 33 | 12% | 24 | 9% | 26 | 9% | 83 | 30% |
| Exit was from SH | 0 | 0 | | 0 | | 0 | | 0 | |
| Exit was from PH | 1518 | 98 | 6% | 94 | 6% | 123 | 8% | 315 | 21% |
| TOTAL Returns to Homelessness | 3095 | 274 | 9% | 212 | 7% | 284 | 9% | 770 | 25% |

## Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

| | January 2017 PIT Count | January 2018 PIT Count | Difference |
|---|---|---|---|
| Universe: Total PIT Count of sheltered and unsheltered persons | 2743 | 3066 | 323 |
| Emergency Shelter Total | 1030 | 1311 | 281 |
| Safe Haven Total | 0 | 0 | 0 |
| Transitional Housing Total | 611 | 402 | -209 |
| Total Sheltered Count | 1641 | 1713 | 72 |
| Unsheltered Count | 1102 | 1353 | 251 |

## Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

| | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Unduplicated Total sheltered homeless persons | 6189 | 6132 | -57 |
| Emergency Shelter Total | 5263 | 5642 | 379 |
| Safe Haven Total | 0 | 0 | 0 |
| Transitional Housing Total | 1225 | 684 | -541 |

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## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Number of adults (system stayers) | 208 | 350 | 142 |
| Number of adults with increased earned income | 18 | 25 | 7 |
| Percentage of adults who increased earned income | 9% | 7% | -2% |

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Number of adults (system stayers) | 208 | 350 | 142 |
| Number of adults with increased non-employment cash income | 59 | 63 | 4 |
| Percentage of adults who increased non-employment cash income | 28% | 18% | -10% |

Metric 4.3 – Change in total income for adult system stayers during the reporting period

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Number of adults (system stayers) | 208 | 350 | 142 |
| Number of adults with increased total income | 67 | 78 | 11 |
| Percentage of adults who increased total income | 32% | 22% | -10% |

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Metric 4.4 – Change in earned income for adult system leavers

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Number of adults who exited (system leavers) | 288 | 329 | 41 |
| Number of adults who exited with increased earned income | 107 | 77 | -30 |
| Percentage of adults who increased earned income | 37% | 23% | -14% |

Metric 4.5 – Change in non-employment cash income for adult system leavers

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Number of adults who exited (system leavers) | 288 | 329 | 41 |
| Number of adults who exited with increased non-employment cash income | 45 | 75 | 30 |
| Percentage of adults who increased non-employment cash income | 16% | 23% | 7% |

Metric 4.6 – Change in total income for adult system leavers

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Number of adults who exited (system leavers) | 288 | 329 | 41 |
| Number of adults who exited with increased total income | 136 | 134 | -2 |
| Percentage of adults who increased total income | 47% | 41% | -6% |

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## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Person with entries into ES, SH or TH during the reporting period. | 4900 | 5017 | 117 |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year. | 2232 | 2487 | 255 |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time) | 2668 | 2530 | -138 |

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Person with entries into ES, SH, TH or PH during the reporting period. | 6949 | 6482 | -467 |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year. | 3293 | 3265 | -28 |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.) | 3656 | 3217 | -439 |

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**Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects**

<span style="color:red">This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.</span>

**Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing**

Metric 7a.1 – Change in exits to permanent housing destinations

|  | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Persons who exit Street Outreach | 973 | 1190 | 217 |
| Of persons above, those who exited to temporary & some institutional destinations | 185 | 216 | 31 |
| Of the persons above, those who exited to permanent housing destinations | 37 | 52 | 15 |
| % Successful exits | 23% | 23% | 0% |

Metric 7b.1 – Change in exits to permanent housing destinations

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| | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing | 4723 | 4850 | 127 |
| Of the persons above, those who exited to permanent housing destinations | 1962 | 2028 | 66 |
| % Successful exits | 42% | 42% | 0% |

Metric 7b.2 – Change in exit to or retention of permanent housing

| | Submitted FY 2017 | FY 2018 | Difference |
|---|---|---|---|
| Universe: Persons in all PH projects except PH-RRH | 1853 | 2318 | 465 |
| Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations | 1778 | 2277 | 499 |
| % Successful exits/retention | 96% | 98% | 2% |

# FY2018  - SysPM Data Quality

## TX-500 - San Antonio/Bexar County CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

# FY2018  - SysPM Data Quality

| | All ES, SH | | | | All TH | | | | All PSH, OPH | | | | All RRH | | | | All Street Outreach | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 |
| 1. Number of non-DV Beds on HIC | 1294 | 1341 | 1348 | 1122 | 805 | 725 | 690 | 443 | 2128 | 2508 | 3619 | 3556 | | 349 | 543 | 568 | | | | |
| 2. Number of HMIS Beds | 1279 | 1341 | 1348 | 1122 | 725 | 685 | 672 | 424 | 2126 | 2508 | 3617 | 3556 | | 345 | 543 | 568 | | | | |
| 3. HMIS Participation Rate from HIC ( % ) | 98.84 | 100.00 | 100.00 | 100.00 | 90.06 | 94.48 | 97.39 | 95.71 | 99.91 | 100.00 | 99.94 | 100.00 | | 98.85 | 100.00 | 100.00 | | | | |
| 4. Unduplicated Persons Served (HMIS) | 5051 | 5406 | 5483 | 5833 | 1498 | 1521 | 1291 | 774 | 2786 | 3041 | 2700 | 2829 | 3405 | 2697 | 2310 | 2126 | 251 | 1719 | 1215 | 1818 |
| 5. Total Leavers (HMIS) | 3939 | 4204 | 4313 | 4527 | 829 | 846 | 867 | 493 | 656 | 673 | 599 | 424 | 2773 | 1971 | 1522 | 1456 | 2 | 1431 | 1108 | 1455 |
| 6. Destination of Don't Know, Refused, or Missing (HMIS) | 1764 | 937 | 993 | 1220 | 280 | 45 | 27 | 32 | 181 | 50 | 18 | 14 | 769 | 40 | 16 | 1 | 0 | 98 | 32 | 0 |
| 7. Destination Error Rate (%) | 44.78 | 22.29 | 23.02 | 26.95 | 33.78 | 5.32 | 3.11 | 6.49 | 27.59 | 7.43 | 3.01 | 3.30 | 27.73 | 2.03 | 1.05 | 0.07 | 0.00 | 6.85 | 2.89 | 0.00 |