

What is the PLACE Program?

Provider Liability Assurance for Community Empowerment

An assurance program created with the City of San Antonio to offset the risk assumed by landlords and property managers in housing high-barrier clients such as displaced persons, homeless veterans, or chronically homeless individuals.

This program DOES:

- Assist in housing residents with rental challenges by guaranteeing that if apartment damages occur, they will be covered (up to \$1500)
- Apply to [HUD Homelessness Categories 1, 2, and 4](#)
- Allow agencies to “renew” someone in the PLACE program for an additional year

This program DOES NOT:

- Does NOT provide “upfront” payment to rental housing providers such as risk fees, administrative fees, or security deposits
- Does NOT include client rent
- Does NOT move clients in before the required inspection

Participating in PLACE is as Easy as 1-2-3!

Please note that this application must come from a service provider/agency.

All required info must be uploaded via Google Forms or emailed to ce@sarahomeless.org

- 1 Visit [SARAH's Partner Resources page](#) for full program info and apply for your agency by filling out the [PLACE Agency Application Form](#).
- 2 Once your agency has been approved for PLACE, you can enroll as many clients as you'd like by completing and submitting the [Client Enrollment Request Form](#) and [Client Release of Information Form](#).
- 3 If applicable, submit a claim by completing a [Request for Funds Form](#) and uploading all the pertinent information.

How Will Providers/Landlords Receive PLACE Funding?

SARAH will begin processing the funding request once all the required information has been received. If approved, SARAH will mail the provider/landlord a check for damage reimbursements within 3-5 business days.



CITY OF SAN ANTONIO
NEIGHBORHOOD & HOUSING
SERVICES DEPARTMENT