

FOR HELP, CALL 210.207.1799  OR VISIT AN ACCESS POINT

Homelink assessments determine if an individual or family household is...



AT-RISK

Behind on rent or utility payments. Considered *Imminent Risk* if residence will be lost within 14 days.



HOMELESS

Lacks a fixed, regular, and adequate nighttime residence or is fleeing/attempting to flee domestic violence.

PREVENTION

- Rental & Utility Assistance
- Legal Guidance
- Case Management
- Relocation Assistance

CRISIS RESPONSE

- Diversion
- Emergency Shelter
- Transitional Housing
- Rapid Rehousing (RRH)
- Housing Vouchers
- Day Centers
- Homeless Resource Hubs
- Permanent Supportive Housing (PSH)
- Housed by Shelter Provider

HOW TO ACCESS SERVICES

- Call or visit Homelink (Coordinated Entry) Access Points
- Call the Homeless Connections Hotline at 210.207.1799
- Visit Haven for Hope Intake, Homeless Resource Hubs, or Day Centers
- Engage with street outreach workers or case managers
- For more information visit CloseToHomeSA.org/resources

CREATED IN PARTNERSHIP WITH:



HUD'S CATEGORIES OF HOMELESSNESS

Category 1

Literally homeless

Category 2

Imminently Losing
Nighttime Residence

Category 3

Persistent Housing
Instability

Category 4

Fleeing Domestic
Violence

GLOSSARY OF TERMS

Day Centers & Homeless Resource Hubs

Strategically placed daytime locations providing services, resources, and case management to people experiencing or at risk of homelessness.

Diversion

A strategy to immediately return people to housing through flexible one-time assistance, without entering a temporary shelter or housing program.

Emergency Shelter (ES)

A facility where the primary purpose is to provide temporary or transitional shelter for people experiencing homelessness.

Homelink

Our local Coordinated Entry System, ensuring that all people experiencing a housing crisis have fair & equal access and are quickly identified, assessed for, referred, and connected to housing & assistance based on their strengths & needs.

Project-Based Vouchers

A variation of the Section 8 Housing Choice Voucher program attached to specific units where landlords contract with a local public housing authority (PHA) to rent the units to low-income individuals and families.

Street Outreach

A professional homeless service intervention to ensure those experiencing unsheltered homelessness have access to services and their needs are identified & assessed for appropriate connections to services & housing.

Prevention

A coordinated homelessness prevention and eviction response system to help low-income households resolve a crisis that could otherwise lead to a loss of housing.

Permanent Supportive Housing (PSH)

Permanent housing for people experiencing homelessness with indefinite leasing or rental assistance, paired with supportive services to assist those with a disabling condition.

Rapid Rehousing (RRH)

Rapidly connecting families and individuals experiencing homelessness to permanent housing through time-limited financial assistance and targeted supportive services.

Transitional Housing (TH)

Time-limited housing, the purpose of which is to facilitate the movement of individuals and families experiencing homelessness to permanent housing within 24 months.

HOMELINK ACCESS POINTS

Mobile or physical locations providing fair and equal access to Homelink to persons experiencing or at risk of homelessness. A Homelink enrollment or assessment is initiated by walking into or calling an Access Point during designated hours.



CALL-IN ASSESSMENT SITES

Homeless Connections Hotline

(210) 207-1799

Mon-Fri: 8:30a-11:45a & 12:30p-4:30p



IN-PERSON ASSESSMENTS

American GI Forum

611 N Flores, Ste 200
& 206 San Pedro Ave

Mon, Wed, Fri: 8:30a-11:30a

YASS Center

(ages 18-24)

230 E Travis St. 3rd Floor

Mon-Fri: 10:00a-7:00p

Haven for Hope

1 Haven for Hope Way

Mon-Fri: 7:00a-3:00p

Close To Home

4100 E. Piedras, Suite 105 | San Antonio, TX 78228 | 210.876.0720 | www.CloseToHomeSA.org